

NATURE & RÉSIDENCE

CAMPING LE KERVASTARD***

GENERAL RENTAL CONDITIONS 2025

1 - Booking conditions

The reservation becomes effective after receipt of the deposit corresponding to 25% of the total amount of the stay + the booking fee of 15€ and the booking contract duly completed and signed. The reservation is made on a personal basis. It is not possible to transfer or sublet your reservation without the agreement of the campsite.

Minors must be accompanied throughout their stay by their parents or legal guardians. The campsite reserves the right to refuse access to families or groups that would arrive in excess of the capacity of the rented accommodation.

2 – Arrivals / departures Rental stay: Arrivals are between 4pm and 7pm (please contact us if you arrive late). Departures are before 10am (a schedule is held at the reception).

Reception hours: 9am-12pm / 3pm-7pm.

3 – Terms of payment Your reservation is considered final once it has been confirmed in writing by us. You will have to pay the balance 30 days before your arrival, otherwise the reservation may be considered cancelled and the deposit retained. For bookings made less than 30 days before the start of your stay,

full payment will be requested at the time of booking.

4 - Cancellation of your stay
Modification of your reservation:
Changes to your booking can be made free of charge, subject to availability. Any modification of the dates of your stay must be made by hand and can only concern the 2025 season.
In the absence of a message from you indicating the change of your arrival date, the accommodation may be available for sale again 24 hours after the arrival date mentioned on the contract, and you will consequently lose the benefit of your reservation.
2. Unused accommodation :

2. Unused accommodation: Any interrupted or shortened stay (late arrival, early departure) due to your fault will not be reimbursed.
3. Canellation by the Campsite: In case of cancellation by the campsite, except in case of force majeure, the stay will be fully refunded. However, this cancellation cannot give rise to the payment of damages.
4. Cancellation by the Camper: Any cancellation of a reservation must be made in writing (by registered letter) to the campsite. The amounts paid will be reimbursed after deduction of the amounts specified below. If the cancellation occurs : cancellation occurs

More than 30 days before the start of the stay: the deposit will be

retained by the campsite. Less than 30 days before the start of the stay: 100% of the amount paid will be retained by the campsite.

5 - Animals

The presence of only one animal is tolerated per pitch, against supplement. We ask you to present its vaccination book at your arrival. Pets are not allowed in the Coco.

6 – Caution

b - Caution For rentals: a deposit of 200€ will be required on handing over the keys. It includes the breakage of equipment and the cleanliness of the accommodation and will be returned to you on your departure, subject to no damage and the cleanliness of the accommodation. If the cleaning has not been done properly by you, a sum corresponding to the price of the final cleaning will be deducted from your deposit.

7 – Rules inside the campsite

The rules and regulations are at your disposal at the reception and each person staying on the campsite undertakes to read, apply and respect them. Each tenant in title is responsible for the disturbances and nuisances of the persons staying with him or visiting him.

8 – Responsability

The campsite's liability is not engaged in the event of theft, loss or damage of any kind whatsoever, during or following a stay. Civil liability insurance is compulsory.

9 - Local taxe

Tax de séjour is put in place by the municipalities, is not included in our tarifs.

10 - VAT

Our prices are inclusive of French TVA at 10%. However, should this be increased, you will be asked to pay the difference.

11 – Holidays cancellation

The campsite offers you an optional Cancellation and Interruption insurance in your rental contract.

Our partner undertakes to reimburse all or part of the stay only to customers who have taken out the insurance. In case of cancellation, please inform the campsite of your

withdrawal as soon as an event preventing your departure occurs by mail or email. If the claim is foreseen in the general conditions (available on the website or from the campsite), notify the insurer within 48 hours and provide all necessary information and supporting documents. The text will be sent to you by Campe cover.

12 – Image You allow « SE KERVASTARD and any person that "SE KERVASTARD" wish stand in for photograph, record or film you during your stay at camping du Kervastard at Fouesnant and for use these images, sounds, videos and recordings on any media (especially on websites or web pages of Camping Le Kervastard – including facebook and Instagram – on communication mediums and on travel or tourist guides).

This authorization applies to you and people accommodated with you. Its only goal is to guarantee promotion and organization of the camping Le Kervastard and cannot in any way damage your reputation. This authorization is granted without charge, for any country and for 5 years.

13 - It and liberty

Information that you communicate to the camping during your reservation don't be given to any third party. These informations will be considered by SE KERVASTARD – Camping Le Kervastard as confidential. They will be used only by our services, for your booking and to reinforce, personalize communication and services offered to clients depending on your hobbies and interests. In accordance with data protection act (6th January 1978), you have

access, rectification and opposition rights to your own personal data. Request can be made by post to the following address specify your name, first name and address : Camping Le Kervastard - 56 Chemin de Kervastard - 29170 Fouesnant - SIRET : 89066098800027

14 - Mediation

In the event of a dispute, and after having contacted the "customer" department of the campsite, any customer of the campsite may refer the matter to a consumer mediator, within a maximum period of one year from the date of the written complaint, by registered letter to the operator. The contact details of the mediator who may be contacted by the customer are as follows CM2C Referral by internet by filling in the form provided for this purpose:

www.cm2c.net

Referral by post: 14 rue St Jean - 75017 PARIS Telephone: 06 09 20 48 86

Siège social : SE KERVASTARD - 34B Route de Pitoys - 64600 Anglet - SIRET : 89066098800019 vastard - 56 Chemin de Kervastard - 29170 Fouesnant – SIRET : 89066098800027 oing Le Ker Tél : 02 98 94 91 52 - <u>kervastard@natureetresidenceloisirs.com</u> - <u>www.campinglekervastard.com</u>